



CERTIFICATE OF COMPLETION



FirstService Residential
CERTIFIES THAT

Monica L. Ertel

HAS SATISFACTORILY COMPLETED AT LEAST 4-HOURS OF THE
EDUCATIONAL CURRICULUM REQUIRED FOR SERVICE ON THE BOARD OF
DIRECTORS OF A CONDOMINIUM ASSOCIATION AS PROVIDED IN SECTION
718.112(2)(D)4.B. OF CHAPTER 718, FLORIDA STATUTES

DATED THIS **26th** DAY OF **APRIL** , **2026**

**DIVISION OF CONDOMINIUMS,
TIMESHARES & MOBILE HOMES**

**FLORIDA DEPARTMENT OF BUSINESS
AND PROFESSIONAL REGULATION**

**ANTHONY GRAGNANO, VICE PRESIDENT
FIRSTSERVICE RESIDENTIAL**

COURSE INSTRUCTOR